



Panel Code of Conduct

1. INTRODUCTION

- 1.1 This Code sets down general principles that apply to Members of the Sport Resolutions Panel.
- 1.2 The term 'Member' shall be taken to include members of the Panel of Arbitrators, the Panel of Mediators, and any other Panel(s) operated from time to time by Sport Resolutions.
- 1.3 The Code shall apply to all aspects of a Member's involvement with Sport Resolutions.

2. DUTIES OF THE PANEL MEMBER

- 2.1 Sport Resolutions is committed to providing an independent service for the fair, speedy and effective resolution of sports disputes at an affordable cost. In supporting this aim, Members shall uphold the principles of honesty, openness (subject to clause 2.3 below), impartiality and even-handedness.
- 2.2 In addition, Members should promote Sport Resolutions' values of:
- *Independent* – run independently and impartially
 - *Expert* – we understand, speak and implement the language of sport and law
 - *Trustworthy* – fair, transparent and promoting integrity
 - *Accessible* – approachable, trusted and user-friendly
 - *Reinvesting* - we are proud to invest our time, expertise and experience back into sport
- 2.3 Save as may be: i) required by law; ii) provided for under Sport Resolutions, or any other applicable, rules; iii) otherwise agreed between the parties, Members shall maintain confidentiality of all matters concerning any dispute to which they are appointed.
- 2.4 Members must abide by the provisions of the General Data Protection Regulation. Members understand that data provided in the context of a case should only be processed for that purpose, should be stored securely, and retained only as long as is necessary.
- 2.4 Members shall disclose at the earliest possible time anything which might be perceived as a conflict of interest.

- 2.5 Members shall not act on behalf of any party in connection with a dispute to which they have been appointed.
- 2.6 Save for any agreed fee and expenses, a Member shall not seek to gain in any way from any dispute to which the Member is appointed. Members shall agree to abide by the provisions of the Bribery Act 2010. Members should not request or accept any gift or hospitality which might appear to relate in some way to their membership and might be construed as an attempt to attract goodwill or favour. Members are encouraged to notify Sport Resolutions prior to acceptance of gifts or hospitality.
- 2.7 Members shall carry out their duties expeditiously and professionally.
- 2.8 Save where expressly agreed otherwise with Sport Resolutions, it is the responsibility of professional Members to maintain adequate Professional Indemnity insurance to cover work undertaken under the auspices of Sport Resolutions. If requested to do so, Members shall provide evidence of the agreed level of cover.
- 2.9 Members shall observe the highest standards of conduct and shall not act in any way which is liable to bring Sport Resolutions into disrepute.
- 2.10 Members shall observe Sport Resolutions' Safeguarding Policies and shall ensure that the best interests of children, young people and vulnerable adults are of primary consideration.
- 2.11 Members shall observe Sport Resolutions' Complaints Policy and agree to co-operate with any investigations arising from it.
- 2.12 Members shall agree to complete a minimum number of hours of relevant continued professional development training each year as required by the category of membership criteria and to provide evidence of completion of such training to Sport Resolutions if requested to do so.

3. RELATIONSHIP WITH SPORT RESOLUTIONS

- 3.1 Members shall act in a manner which is consistent with the aims and interests of Sport Resolutions and shall seek to enhance its reputation and influence as the specialist dispute resolution provider to sport.
- 3.2 The relationship of trust between Sport Resolutions and its Members is paramount. Members shall at all time act to preserve this relationship of trust and confidence. In keeping with this, Members shall not misrepresent the nature of their involvement with Sport Resolutions nor shall they use Sport Resolutions appointments to promote themselves in a manner which is detrimental to Sport Resolutions.
- 3.3 Any breach of this Code may result in action being taken against the Member concerned including but not limited to Sport Resolutions absolute discretion to withdraw membership of the Panel.

Last review (date)	October 2020
Reviewed by (name)	Audit & Risk Committee
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