

## SPECIALIST INDEPENDENT DISPUTE SERVICE

## **EVENT TERMS AND CONDITIONS**

## Definitions

- In these terms and conditions, the singular shall include the plural and vice versa.
- "SPORT RESOLUTIONS" means The Sports Dispute Resolution Panel Limited (Company number: 3351039) trading as Sport Resolutions (UK) registered office at 1 Salisbury Square London EC4Y 8AE.
- "Booking Party" means any party or person which books an event or other services or facilities from SPORT RESOLUTIONS.
- "Premises" means 1 Salisbury Square London EC4Y 8AE, or any other premises where SPORT RESOLUTIONS provide hearing, event and conference facilities and related services from time to time.
- 1. Bookings
- 1.1 Upon a booking being made by the Booking Party they shall be solely liable for any and all charges payable in accordance with Clauses 2 and 3, below.

## 2. Charges

- 2.1 The charges for events shall be in accordance with SPORT RESOLUTIONS' published or quoted prices at the time a booking is made.
- 2.2 SPORT RESOLUTIONS has the right to limit the number of tickets available at different price points.
- 3. Cancellation
- 3.1 The booking of an event and/or facilities may only be cancelled by the Booking Party.
- 3.2 In the event of cancellation, the Booking Party will pay the following charges:
  - i) If cancellation is notified to Sport Resolutions more than 30 days before the date of an event or, seminar, a full refund will be given.
  - ii) If the booking is cancelled less than 30 days in advance no refunds will be made.

- 3.3 Cancellations must be notified to SPORT RESOLUTIONS via email to resolve@sportresolutions.co.uk or telephone by calling 020 7036 1966.
- 3.4 Should an event be cancelled by Sport Resolutions for whatever reason all reasonable efforts will be made to reschedule the event to an alternative date. Booking parties will be able to request refunds of monies paid if they do not want to attend the rescheduled event. Sport Resolutions will not be liable for any additional expenses incurred.
- 4 Payment of invoice
- 4.1 All invoices shall be settled in full within 14 days of receipt by BACS payment or cheque. BACS payments are to include the unique invoice reference.
- 5 Photography
- 5.1 Photographs and videos will be taken during the event. By attending this event the Booking Party grants SPORT RESOLUTIONS full rights to use the images resulting from the photography/video filming, and any reproductions or adaptations of the images for fundraising, publicity or other purposes to help achieve the event organiser's aims. This might include (but is not limited to), the right to use them in their printed and online publicity, social media, press releases and funding applications. If The Booking Party does not wish to be photographed this must be notified to SPORT RESOLUTIONS via email to resolve@sportresolutions.co.uk
- 6 Security and Liability
- 6.1 SPORT RESOLUTIONS accepts no responsibility for loss or damage to persons or property on the Premises howsoever arising.
- 7 Disruption of business
- 7.1 SPORT RESOLUTIONS shall take all reasonable steps to ensure that the use of the Premises for an event is not disrupted or interfered with by any other user of the Premises.
- 7.2 If SPORT RESOLUTIONS is prevented from conducting the event at the whole or a part of the Premises as a result of any damage caused or threatened to the Premises or any other event or circumstance outside its control, it shall be entitled to cancel the whole or a part of the event and shall not be liable for any loss suffered by the Booking Party as a consequence.
- 8 Governing law and Dispute Resolution
- 8.1 Any dispute arising under this Agreement shall be dealt with according to SPORT RESOLUTIONS' complaints procedure.
- 8.2 This Agreement shall be subject to the laws of England and the exclusive jurisdiction of the English Courts.

